

## NewsLetter

#### Welcome Everyone to the New IT Newsletter

The decision was made to start this Newsletter to share tips, tricks, and perhaps a little humor with the user community. Information, solutions, ideas, and improvements will be added to help users not get stressed about technology. Whether it's an upgrade for Windows 10 or Windows 11, locating files on SharePoint, keeping accounts safe, dealing with email scams, phishing, adware and virus warnings from IT and what to look for, the aim is to make this newsletter your go-to resource. A crack team of experts will share their experience and observations based on years of solving user challenges. Look for the next issue the first week of every month. A link to the online version will be on the front page of the staff website where visitors can find the latest content and search past editions. Some possible features will include the "Person of the Month", and perhaps even a "Columbo Cash Clue" I look forward to hearing from you, don't be shy about contacting me or any of the IT Team or just stop by my office during lunch.

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savs the Stickler

### Reply All?

Now who among us likes getting email messages that don't pertain to us? Not many, I'd guess. I'm not just talking about unsolicited ads for the latest green drink or software update, the obvious types of spam. I'm talking about the spam we create when we hit the "Reply all" button on an email. C'mon. Admit it. We've all received an email with multiple recipients, felt compelled to respond, and hit that button out of habit. I've done this myself. Yes. I've been part of the problem too. This doesn't mean I have to continue this way.

So, what can we do? Let's first ask, what is a habit? It's something we do without thinking.

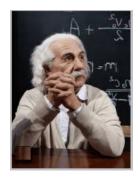
Next, let's ask ourselves why we might feel compelled or even obligated to respond. One reason is to show we're engaged. We're paying attention. We're letting others know we're on the same page. Of course, these are all important for teamwork. But, contrary to what mom may have told us, not everything we have to say is important. Just saying something for the sake of saying something is often not productive and how spam happens. Surely, we can do better. Let's ask ourselves, "Does everyone need to know what I am about to say?" "Could I just reply to some of these people instead of everybody?" Mindful and engaged participation is more valuable than that which looks merely done out of habit.

# And in the Beginning There was an Idea

Time is relative, so Einstein said and believed. He believed that the future and the past were unchangeable, no matter what choices were made.

What does this mean? Was he saying that no matter what we did yesterday or the vacation that we planned for next month was supposed to be?

Are you really reading this or is it just an illusion, a figment of your imagination? But what is the imagination? Why do we have such a gift, such as imagination? Why are we able to imagine what a strawberry would taste like? Is it only because we have experienced this such wildly filled flavor in the past?



What about this, what if you never tasted a strawberry before, but you have tasted something that is like a strawberry? Then to have someone describe to you an item that has such a similar if not exact flavor.

And the outcome was, or should I say is, what it is supposed to be. Like you are reading this rabbit hole of a topic. It was meant to be.

The Talking Heads sang it best in "Once in a lifetime" - Mike

### Saving Passwords: A Temporary convenience

Web browsers and mobile devices graciously offer to save your account name and password for you. They will even offer to autofill this information. However Convenient, there are issues to be aware of.

**Shared Devices** The browser doesn't know it's not you trying to log on and will offer whoever is on the device the option to use your stored credentials and log in.

**Password resets** In these occasions your old password may not automatically be replaced on the devices where you have it saved. Your password manager will use the password it has stored with complete confidence that it is the correct password leaving you to correct the problem when the account locks you out due to too many failed password attempts.

**Compromised Device** If your device is lost, stolen or compromised with a virus or malware there is a potential for all your saved account information and passwords to now be in the hands of ne'er-do-wells with little extra effort on their part.

**Conclusion** Try not to save your account information in browsers or devices. There are password managers that are designed to safely and securely store and manage your passwords such as 1Password, they do charge a fee to do so. You may write your password down if it's not directly linked to the associated account or taped to your computer. - Ken

Next issue: WorkOrders / MFA / iSpouse / IT Projects / ColumboCash / WindowsShortCuts

### The Funny Pages: A few laughs for everyone to enjoy.





